

Information on the processing of your personal data with CNXT

(SAMPLE FOR YOUR CUSTOMERS)

in compliance with the legal requirements from the European Data Protection Regulation (EU-DSGVO), we inform you below about the processing of your personal data in the context of using CNXT about the rights you are entitled to under data protection law.

Who is responsible for data processing?

The person responsible for data processing is your employer the
Optician Mustermann
Street
City Postcode
Telephone: +49 (0) 000
Fax: +49 (0) 00
E-mail: info@optiker.de

What categories of personal data do we use and where do they come from?

The categories of personal data processed include in particular your master data (such as first name, last name, name affixes) , contact data (such as private address, (mobile) phone number, e-mail address), as well as sensitive data (health data).

As a rule, your personal data is collected directly from you during the visit to the optician or during the examination.

For what purposes and on what legal basis are your personal data processed?

We process your personal data in compliance with the provisions of the EU General Data Protection Regulation (EU-DSGVO), the Federal Data Protection Act (BDSG).

Primarily, the data processing serves the establishment, implementation and termination of the business relationship between us and you. The primary legal basis for this is Art. 6 para. 1 b) EU-DSGVO in conjunction with § 26 para. 1 BDSG.

We also process your data in order to be able to fulfill our legal obligations as an employer, in particular in the area of tax and social security law. This is done on the basis of Art. 6 para. 1 c) EU-DSGVO in conjunction with § 26 BDSG.

Where necessary, we also process your data on the basis of Art. 6 (1) f) EU-DSGVO in order to protect legitimate interests of us or of third parties (e.g. authorities). This applies in particular to the investigation of criminal offences (legal basis § 26 para. 1 p. 2 BDSG).

Insofar as special categories of personal data are processed pursuant to Art. 9 (1) EU-DSGVO, this serves in the context of the business relationship. This is done on the basis of Art. 9 para. 2 b) EU-DSGVO in conjunction with § 26 para. 3 BDSG.

Who receives your personal data?

Within our company, only those persons and offices receive your personal data that need them to fulfill our contractual and legal obligations.

In addition, we use external service providers CNXT to fulfill our contractual obligations. This contractors and service providers we use, who process your personal data on our behalf and with whom we have more than temporary business relationships, is updated by us on an ongoing basis.

What data protection rights can you assert as a data subject?

You can request information about the data stored about you at the above address. In addition, under certain conditions, you can demand the correction or deletion of your data. Furthermore, you may have the right to restrict the processing of your data and the right to receive the data you have provided in a structured, common and machine-readable format.

Right of objection

You have the right to object to the processing of your personal data on the basis of consent without giving reasons. If we process your data to protect legitimate interests, you may object to this processing on grounds relating to your particular situation. We will then no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing is for the purpose of asserting, exercising or defending legal claims.

Where can you make a complaint?

You have the option of contacting the data protection officer or a data protection supervisory authority with a complaint.

How long will your data be stored?

We delete your personal data as soon as they are no longer required for the above-mentioned purposes. After termination of the business relationship, your personal data will be stored as long as we are legally obliged to do so. This regularly results from legal obligations to provide proof and to retain data, which are regulated, among other things, in the German Commercial Code (HGB) and the German Fiscal Code (AO). The storage periods are then up to ten years. In addition, personal data may be stored for the period during which claims can be asserted against us (statutory limitation period of three or up to thirty years).